One of a series of Solutions from Softbox

Carer Payments… *the Software*

This product was our first Child Care payments offering and has been with us for over 15 years and is now in its 5th major version release, a testament, we believe to its popularity and effectiveness. It has been designed to cover all aspects of payments to:
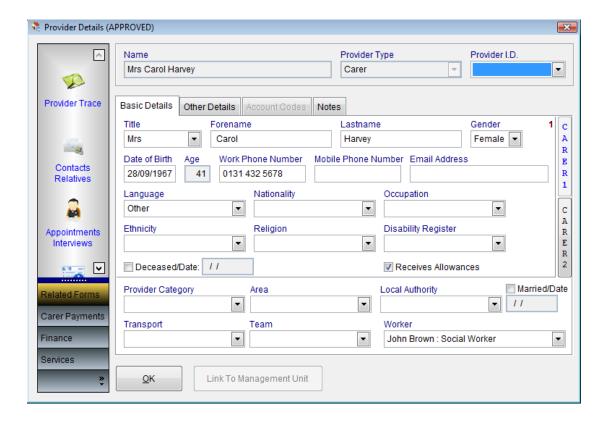
- Foster Carers
- Adopters
- Relative/Kinship Carers
- Residence Orders
- Guardianship
- Custodianship
- Day Carers
- Childminders

Combine it with our Foster Care Payments, Care Leavers and Direct Payments modules and you have a single integrated solution that covers ALL child care placement expenditure!

Carer Details

Core Carer Details are held on the application covering all the basic information including address and personal details, with additional forms for

- Bank Details
- Payment Information
- Professional Fees
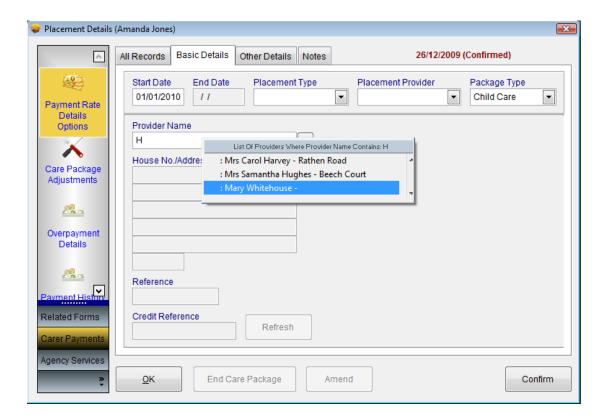- Retainers
- Holiday Entitlements

Placements

A Placement record is created from the client, linking that form to the Carer. Once the placement has been created and confirmed it can be viewed and maintained either from the client or from the Carer, giving the user greatest flexibility in approach to the data.

The placement form also handles

- One off payments for extra items

- Overpayments

- View of Payment History

Payments

Payments are generated on a regular frequency, determined by the users. Each payment cycle consists of

- Produce a print out of carers to be paid

- Budget Code breakdown of payments

- Separate 'Authorisation' of carer payments

- Remittance Advice letters, giving a detailed breakdown of all payments

- Transaction files to send carer payment details to the users Creditor system

Reports

A comprehensive range of reports are provided to give essential budget monitoring information. In addition we provide a 'Quick Query' facility which gives users the option of extracting data and the data can also be accessed using popular third party report writing tools such as Business Objects and Crystal Reports.

Carer Payments…. *Beyond the Software*

Implementation

The achievement of a successful implementation of any project depends greatly upon a number of factors; staff awareness, effective procedures and effective software. We at SoftBox have proven implementation plans and procedures that will ensure the success of any project.

Training

We offer a wide range of courses designed for end-users, managers and administrators implementing any of our products. Due to the specialist nature of our software applications, we are able to offer unrivalled expertise and knowledge of these systems. All Softbox trainers have personal expertise in a technical role and are able to offer 'hands-on' experience to delegates, who will be working with the software application on an everyday basis.

Support

We at Softbox offer a complete range of computer products and services
- Software design
- Software installation
- Consultancy
- Training
- Technical support

To get more information on this and other software products from Softbox contact us now

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